

July 3, 2010

Subject: Letter of Recommendation – Robert D Youngs Contractor

To Whom it May Concern:

Bob Youngs and his sons just completed the installation of a drainage system to address standing water under my house during the heavy winter rains. Although I will not know how well this system works until the next rainy season, *I have a high degree of confidence the problem is solved based on the care and professionalism with which the assessment, proposal and installation were approached.*

This was a challenging job by anyone's standards. I wanted to avoid the use of a sump pump, so *Bob had to use his ingenuity in designing a system.* The options were also limited by some unique conditions present on my property. *I was further impressed when work commenced. He and his sons were extremely methodical. From what I observed, the steps were well thought out in advance and executed according to plan. I was never inconvenienced and felt completely comfortable with them working while I was at work. Their organizational skills were evident as I observed the progression of the project and the way things were left each day. They were respectful of my home and even more important, my pets.*

I had a lot of questions and concerns when I embarked on resolution of this problem and *I am so appreciative of Bob's patience and demeanor throughout. He answered all my questions and took the time to explain the various issues and conditions.*

*Based on this experience I would not hesitate to recommend Robert Youngs and hope to have them back to work on some other needed projects in the very near future.*

Sincerely,

E. B.

City Finance Dept.  
Homeowner