

11-15-98 (with follow-up letter June 2012 below)

Bob -

We can't tell you how much we are enjoying this home, and *we can't thank you enough for the great workmanship, the thought and consideration you put into this house.* Only you know it better than we do - we will benefit from that.

It was such a great experience working with you during the past 13 months helping us put our ideas into reality. As I sit here writing this letter I am looking at the walls and windows visualizing what it was and to see it now - what a transformation!

Your honesty and integrity made us feel totally comfortable in letting you do your job the way you wanted because we knew it would be beyond our own expectations.

Hearing stories of horror from friends and other people regarding their experiences with construction makes one shiver, but we can't relate to that - our own experience was totally different.

Friends visiting us always comment on the quality of workmanship. Other craftsmen always comment on the attention to detail which is so evident in your work - they have no idea of the thought and expertise that you put into the structure underneath - we do!

We sincerely thank you for everything you have done for us. Your presence will always be felt in our home.

R and P B

Follow up letter of June 22, 2012:

This [home we are in now] we pretty much remodeled the kitchen and living area and added a sun room and a screen room--the best of both worlds here (east coast). I can't tell you how many times your name came up in the process. "What would Bob do?" or "I wish Bob was here". We were a bit surprised to find that the labor is really high here, even though the worker gets pretty low wages. The quality of work is not what we were used to "a la Bob".

Take care and we wish you well.

R and P