May 2000

Bob,

[My wife] and I would like to thank you for *such fine work and heart-fulness* you brought into our home. In the midst of the confusion and stress inherent in a re-model, *you provided a much needed, and much appreciated, dose of balance and good nature. We felt very well taken care* - both on the physical plane of readying our home, and the emotional plane of moving through a very big life change. I look forward to keeping touch.

Warmly,

B. and R. H. Attorney/Homemaker