

September 10, 1997

Robert Youngs Contractor
Santa Rosa, CA

Robert Youngs recently completed a major addition to our home . . . we added 2 rooms and a bathroom to the back of our existing house.

Bob worked with us through the complete project - from drawing plans and pulling permits to the finished product. *We were very pleased with the entire process, and felt that the cost was more than fair.*

Also, Bob was very sensitive to the fact that we had to continue living in the house while the work was proceeding, minimizing the impact on our family. My wife especially appreciated Bob's friendly attitude while the building was going on.

I wouldn't hesitate to recommend Bob Youngs' work and professionalism to anybody. I welcome any correspondence regarding the same.

Sincerely,

*L. & M. L.
Insurance Broker/Homeowner*