Saturday, Feb. 15th, 1997

Robert D. Youngs Santa Rosa, CA

## To Whom it May Concern:

I am pleased to recommend Bob Youngs, general contractor, for any home-improvement project or building work which you might be considering.

We have found that during the planning phase, *Bob listens carefully, provides expert guidance,* suggests practical alternatives and does a thorough and complete estimate. Bob keeps his time commitments and has a good working relationship with subcontractors. Best of all, the finished work shows his craftsmanship, attention to detail and high standard of quality. We are quite proud of the way Bob has helped us improve the look and livability of our home.

Sincerely,

L. & C. M.
Computer business owner/Lab manager
Homeowners