(A note that accompanied this letter:)

I truly do appreciate all you work throughout my remodeling project. Everyone who sees it is amazed at your work. I am hoping to have things organized later this year or early next year to begin receiving bids on the next phase - the kitchen remodel!

Thanks again for everything, G.R.T.

(The kitchen was done a couple of years later, and came out beautifully)

February 22, 2004

To whom it may concern;

Robert Youngs was the contractor I choose for some major remodeling at my residence, which took place from March to September 2003.

The project included a complete re-do of the master bedroom suite, including adding and replacing windows and a sliding glass door, adding a ceiling fan, rerouting wiring and furnace ducts, and remodeling the bathroom. In addition, the guest bath was gutted and remodeled, including raising part of the ceiling, moving the location of the commode, and adding a sky tube and greenhouse window. The entry hall ceiling was also removed and the ceiling was raised to include an operable skylight with remote. The standard sized entry door was replaced with an eight-foot glass door and sidelights, and an adjoining wall was modified. An attic fan was also installed.

Bob did all of the above work by himself, excluding the tile work. *He was easy to work with, dependable, flexible, and creative. I particularly appreciated his willingness to work with me throughout the project when new ideas or concerns developed. Bob was always professional and made sure that I was 100% satisfied with not only his work, but also with the tile contractor and vendors. He went above and beyond duty to fix things* himself, even if he was not the cause of the problem. (Note of explanation here: I fixed some problems created by another contractor on the job.)

I would highly recommend Bob Youngs to anyone interested in high-quality, personalized remodeling. Please feel free to contact me for a more detailed recommendation.

Most truly,

G. R. T.
Administrative manager
Homeowner